

Investigations and strategic reviews at ARRB

About ARRB:

ARRB Group Ltd (ARRB) provides research, consulting and information services to the road and transport industry. ARRB applies research outcomes to develop equipment that collects road and traffic information and software that assists with decision making across road networks. ARRB is the leading provider of road research and best practice workshops in Australia.

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MATERIALS, PAVEMENT & CONCRETE DESIGN & TESTING | TRANSPORT POLICY, OPERATIONS & ECONOMICS |
INFRASTRUCTURE ASSET MANAGEMENT | EQUIPMENT MANUFACTURE & DATA COLLECTION SERVICES |
SAFE SYSTEMS | ROAD SAFETY | TRAFFIC ENGINEERING | HEAVY VEHICLE TESTING & SIMULATION | PARKING |
LAND TRANSPORT RESOURCES & INFORMATION | KNOWLEDGE TRANSFER & CAPACITY BUILDING |

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Investigations and strategic reviews at ARRB

world class, independent incident investigation

ARRB provides world class independent investigation and litigation support services to a range of public and private sector clients. We are proactive in working with clients to review, benchmark and improve their strategies, policies and systems with the aim of preventing future incidents and improving operational efficiency, both of which can reduce legal vulnerability

ARRB can assist with any land transport related incident that may occur worldwide. From rapid at-scene response, where the identification and preservation of evidence is paramount, to systematic in-depth, independent investigations to identify causation and contributory factors and ultimately, feed back the lessons learnt to achieve positive safety and operational gains.

Our clients include: the legal profession; the insurance industry; national governments and their agencies; national, state and local road authorities; the mining industry; and transportation (logistics) companies.

ARRB also offers in-house training packages covering investigation techniques; skills training for road authority engineers in specialist technical areas (such as skid resistance of road surfaces) and our very highly regarded interactive workshops on the legal challenges faced by road authorities.

What we can offer:

Our specialist team can offer:

- incident scene response – mapping, photography, preservation of evidence collection of eye witness evidence /eye witness interviews
- incident investigation – chronology, causation and contributory factors
- incident simulation, animation and visualisation independent incident reports for either internal or legal purposes
- litigation support
- expert witness opinion and testimony, including liaison with other experts as required
- training – including awareness of legal challenges facing road authorities (and typical legal action brought against them); an engineer's toolkit in writing witness statements and appearing in court and tribunals.



Technical areas frequently covered include - highway design, provision and maintenance; road user and road environment interaction; and road user performance, with all assessed against pertinent international, national and local standards and guidelines.

Our proactive services include:

- practical risk management
- practical solutions to identified problems in network safety, management and maintenance
- strategy, policy and systems reviews, including the development of achievable Action/Improvement Plans
- pre-emptive road safety audits
- review and development of local standards and guidelines in response to international and national guidance
- writing of strategy, policy and standards documents
- training – the importance of systems through the development and integration of key building blocks, good practice in record keeping.

